LC 338 2023 Regular Session 10000-021 10/10/22 (LHF/ps)

DRAFT

SUMMARY

Establishes LGBTQIA2S+ Older Adults Commission. Designates membership, duties and functions.

Creates bill of rights for residents of skilled nursing facilities, intermediate care facilities, residential care facilities and adult foster homes who are LGBTQIA2S+.

Defines gender-related terms.

A BILL FOR AN ACT

2 Relating to LGBTQIA2S+ residents in long term care settings.

3 Be It Enacted by the People of the State of Oregon:

4

LGBTQIA2S+ OLDER ADULTS COMMISSION ESTABLISHED

6 7

11

12

13

14

15

17

18

5

1

- SECTION 1. As used in sections 1 and 2 of this 2023 Act:
- (1) "Gender expression" means an individual's gender-related ap-8 9 pearance and behavior, whether or not these are stereotypically associated with the sex the individual was assigned at birth. 10
 - (2) "Gender identity" means an individual's internal, deeply held knowledge or sense of the individual's gender, regardless of the sex the individual was assigned at birth.
- (3) "Intersex" means having sexual or reproductive anatomy or a chromosomal pattern that is not consistent with typical definitions of male or female. 16
 - (4) "LGBTQIA2S+" means lesbian, gay, bisexual, transgender, questioning, queer, intersex, asexual, Two Spirit and other sexual

NOTE: Matter in boldfaced type in an amended section is new; matter [italic and bracketed] is existing law to be omitted. New sections are in **boldfaced** type.

- orientation, gender identity or gender expression used by an individual who is not cisgender or heterosexual.
- 3 (5) "Queer" means having a gender expression, gender identity or 4 sexual orientation that is not cisgender or heterosexual.
- (6) "Questioning" means exploring or being unsure about one's own
 sexual orientation, gender identity or gender expression.
 - (7) "Sexual orientation" means an individual's romantic or sexual attraction to other people.

- 9 (8) "Transgender" means having a gender identity or gender ex-10 pression that differs from the gender identity or gender expression 11 stereotypically associated with the sex one was assigned at birth.
- 12 <u>SECTION 2.</u> (1) The LGBTQIA2S+ Older Adults Commission is es-13 tablished. The legislative intent of the commission is to:
- (a) Work to improve state agency interactions and communication
 with the LGBTQIA2S+ community and state agency support of the
 LGBTQIA2S+ community; and
- 17 (b) Create advocacy opportunities for, and support equity for, 18 LGBTQIA2S+ older adults throughout state government.
- 19 (2) The LGBTQIA2S+ Older Adults Commission consists of 15 20 members appointed as follows:
- 21 (a) The President of the Senate shall appoint one member from 22 among members of the Senate.
- 23 (b) The Speaker of the House of Representatives shall appoint one 24 member from among members of the House of Representatives.
- (c) The Governor shall appoint 13 members after requesting and considering recommendations from the Department of Human Services, area agencies, as defined in ORS 410.040, organizations that work with or advocate for LGBTQIA2S+ older adults and other interested organizations with experience in serving older adults.
- 30 (3) The members of the commission who are appointed by the Gov-31 ernor must:

- 1 (a) Represent the racial, ethnic, geographic, socioeconomic status, 2 educational and occupational diversity of this state;
- (b) To the greatest extent practicable, be 55 years of age or older
 or identify as LGBTQIA2S+;
- 5 (c) Have knowledge or experience in one or more of the following:
- 6 (A) Housing;
- 7 (B) Health care;
- 8 (C) Long term care;
- 9 **(D) Dementia;**
- 10 (E) Human immunodeficiency virus;
- 11 **(F) Mental health;**
- 12 (G) Adult protective services;
- 13 (H) Elder law, as a member of the Oregon State Bar;
- 14 (I) LGBTQIA2S+ research or public policy;
- 15 (J) Racial and ethnic diversity and equity; or
- 16 (K) A major public or private agency that has experience with or 17 knowledge of, or that advocates for the needs of, LGBTQIA2S+ older
- 18 adults;

- (d) Include at least one individual who identifies as transgender;and
- 21 (e) Be supportive of the legislative intent of the commission de-22 scribed in subsection (1) of this section.
- 23 (4) The term of office of each member of the commission appointed
- of the Governor. Before the expiration of the term of a member, the

by the Governor is three years, but a member serves at the pleasure

- 25 of the dovernor, before the expiration of the term of a member, the
- 26 Governor shall appoint a successor whose term begins on January 1
- 27 next following. A member is eligible for reappointment. If there is a
- vacancy for any cause, the Governor shall make an appointment to
- 29 become immediately effective for the unexpired term.
- 30 (5) Members of the Legislative Assembly appointed to the commis-
- 31 **sion:**

- 1 (a) Are nonvoting members of the commission and may act in an 2 advisory capacity only;
- 3 (b) Shall serve for two-year terms or until the end of the member's 4 term in office, whichever is earlier; and
- 5 (c) Are entitled to payment of compensation and expense re-6 imbursement under ORS 171.072, payable from funds appropriated to 7 the Legislative Assembly.
- 8 (6) A member of the commission who is not a member of the Leg-9 islative Assembly is entitled to compensation and expenses as provided 10 in ORS 292.495.
- 17 (7) The commission shall select one of its members as chairperson and another as vice chairperson, for terms and with duties and powers necessary for the performance of the functions of the offices as the commission determines.
- 15 (8) A majority of the voting members of the commission constitutes 16 a quorum for the transaction of business.
- 17 (9) The commission shall meet at times and places specified by the 18 call of the chairperson or of a majority of the members of the com-19 mission. The commission shall meet at least once every other month. 20 The commission may also hold fact-finding hearings or other public 21 forums as it deems necessary.
- 22 (10) The commission shall:
- 23 (a) Advise the Governor and the Director of Human Services, or the 24 director's designee, on the needs of LGBTQIA2S+ older adults.
- (b) Recommend actions by the Governor, the Department of Human Services, other governmental entities or the private sector to address the needs of LGBTQIA2S+ older adults by:
- 28 (A) Coordinating programs for LGBTQIA2S+ older adults;
- 29 (B) Avoiding unnecessary duplication of services; and
- 30 (C) Identifying gaps in the provision of services.
- 31 (c) Have access to all programs and budgets of state agencies that

- administer programs or offer services that affect LGBTQIA2S+ older adults.
- (d) Analyze and study the health, housing, financial, psychosocial
 and long term care needs of LGBTQIA2S+ older adults.
- (e) Make recommendations based on data collected under paragraph
 (d) of this subsection to improve the quality of benefits and services
 and improve access to benefits and services by LGBTQIA2S+ older
 adults.
- 9 (f) Examine state policies and rules that impact LGBTQIA2S+ older 10 adults and make recommendations to ensure equity in treatment, care 11 and benefits and access to treatment, care and benefits.
- 12 (g) Evaluate existing data and state research, including gaps in 13 data, and make recommendations for improving data collection and 14 research to better understand the needs of LGBTQIA2S+ older adults.
- 15 (h) Assess the funding and programming needed to provide services 16 to the growing population of LGBTQIA2S+ older adults.
- 17 (i) Identify best practices for:
- (A) Reducing and preventing abuse and exploitation of, and promoting the independence and self-determination of, LGBTQIA2S+ older adults:
- 21 (B) Using person-centered approaches, care and services;
- 22 (C) Strengthening caregiving;
- 23 (D) Eliminating disparities; and
- 24 (E) Improving the quality of life for LGBTQIA2S+ older adults.
- (j) Assess whether any policy or practice, or the absence of any policy or practice, contributes to the premature admission of LGBTQIA2S+ older adults or older adults living with human immunodeficiency virus to institutional care.
- (k) Make recommendations, if appropriate and necessary, for lower cost home- and community-based alternatives to institutional care that are LGBTQIA2S+ friendly.

- 1 (L) Make recommendations for publicly accessible statewide sys-2 tems to identify settings and health care providers that are 3 LGBTQIA2S+ friendly.
- (m) Examine strategies for increasing long term care providers' awareness of the caregiving needs of LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus and for improving the competence of providers in addressing the needs of LGBTQIA2S+ older adults and in improving access to treatment, services and ongoing care, including preventive care.
 - (n) Examine the feasibility of developing statewide training curricula to improve the competency of health care and human services providers in delivering health, housing and long term support services to LGBTQIA2S+ older adults.

11

12

13

14

15

16

17

18

19

- (o) Make recommendations and support outreach strategies to provide training and other resources to long term care providers on the needs of LGBTQIA2S+ communities and on the need for providers to be accepting and welcoming to address the apprehension of LGBTQIA2S+ older adults in utilizing long term care providers that do not have a particular mission, skill set, training or culture to specifically support LGBTQIA2S+ patients.
- (p) Coordinate the commission's efforts with other commissions, councils and advisory groups within the department to strengthen activities and avoid duplicating the efforts of other commissions, councils and advisory groups.
- (q) Advise the Governor and the department on the inclusion of LGBTQIA2S+ older adults in the development of Medicaid state plans, federal waivers or demonstration projects and in the development of key policies of the department, the Oregon Health Authority and other state agencies that impact LGBTQIA2S+ older adults.
- 30 (11) In developing its recommendations under subsection (10) of this 31 section, the commission shall consider best policies and practices used

- 1 in other states and jurisdictions.
- 2 (12) No later than June 30 of each even-numbered year, the com-
- 3 mission shall submit a report on the commission's activities, findings
- 4 and recommendations, in the manner provided in ORS 192.245, to:
- 5 (a) The Governor;
- 6 **(b) The department;**
- 7 (c) The Chief Clerk of the House of Representatives;
- 8 (d) The Secretary of the Senate; and
- 9 (e) The interim committees of the Legislative Assembly related to human services.
- 11 (13) In accordance with applicable provisions of ORS chapter 183, 12 the commission may adopt rules necessary for the administration of 13 this section.
- 14 (14)(a) The commission may establish any subcommittees the com-15 mission considers necessary to provide technical expertise and aid and 16 advise the commission in the performance of its functions. The sub-17 committees may be continuing, temporary, standing or ad hoc.
- 18 (b) The commission shall determine the representation, member-19 ship, terms and organization of the subcommittees and shall appoint 20 the members of the subcommittees.
- (c) Members of the subcommittees are entitled to compensation and reimbursement of actual and necessary travel and other expenses reasonably incurred by the subcommittee members in the performance of their official duties in the manner and amount provided in ORS 292.495.
- SECTION 3. Notwithstanding the term of office specified by section
 2 of this 2023 Act, of the members first appointed to the LGBTQIA2S+
 Older Adults Commission by the Governor:
- 29 (1) Four shall serve for terms ending December 31, 2024.
- 30 (2) Four shall serve for terms ending December 31, 2025.
- 31 (3) Five shall serve for terms ending December 31, 2026.

1	BILL OF RIGHTS FOR LGBTQIA2S+ ADULTS
2	RESIDING IN NURSING FACILITIES, RESIDENTIAL
3	CARE FACILITIES AND ADULT FOSTER HOMES
4	(Skilled Nursing Facilities and Intermediate Care Facilities)
5	
6	SECTION 4. Sections 5 to 9 of this 2023 Act are added to and made
7	a part of ORS 441.015 to 441.087.
8	SECTION 5. Definitions. As used in sections 5 to 9 of this 2023 Act:
9	(1) "Gender expression" means an individual's gender-related ap-
10	pearance and behavior, whether or not these are stereotypically asso-
11	ciated with the sex the individual was assigned at birth.
12	(2) "Gender identity" means an individual's internal, deeply held
13	knowledge or sense of the individual's gender, regardless of the sex the
14	individual was assigned at birth.
15	(3) "Gender nonconforming" means having a gender expression that
16	does not conform to stereotypical expectations of one's gender.
17	(4) "Gender transition" means a process by which an individual
18	whose gender identity differs from the sex the person was assigned at
19	birth begins to live according to that individual's gender identity. The
20	process may include changing the individual's clothing, appearance,
21	name or identification documents or undergoing medical treatments.
22	(5) "Harass" includes:
23	(a) To act in a manner that is unwanted, unwelcomed or uninvited,
24	that demeans, threatens or offends a resident and results in a hostile
25	environment for a resident.
26	(b) To require a resident to show identity documents in order to
27	gain entrance to a restroom or other area of the facility that is
28	available to other individuals of the same gender identity as the resi-
29	dent.
30	(6) "Intersex" means having sexual or reproductive anatomy or a

chromosomal pattern that is not consistent with typical definitions of

- 1 male or female.
- 2 (7) "Legal representative" has the meaning given that term in ORS 3 441.600.
- 4 (8) "LGBTQIA2S+" means lesbian, gay, bisexual, transgender, 5 questioning, queer, intersex, asexual, Two Spirit and any other sexual 6 orientation, gender identity or gender expression used by an individual 7 who is not cisgender or heterosexual.
- 8 (9) "Queer" means having a gender expression, gender identity or 9 sexual orientation that is not cisgender or heterosexual.
- 10 (10) "Questioning" means exploring or being unsure about one's 11 own sexual orientation, gender identity or gender expression.
- 12 (11) "Resident" means a resident or a patient of a skilled nursing 13 facility or an intermediate care facility.
- 14 (12) "Sexual orientation" means romantic or sexual attraction to 15 other people.
- 16 (13) "Staff" means all individuals who are employed by or who 17 contract directly with a skilled nursing facility or an intermediate care 18 facility.
- 19 (14) "Transgender" means having a gender identity or gender ex-20 pression that differs from the gender identity or gender expression 21 stereotypically associated with the sex one was assigned at birth.
- 22 (15) "Undesignated" means having a gender identity that is:
- 23 (a) Intersex;
- 24 **(b) Agender;**
- 25 (c) Amalgagender;
- 26 (d) Androgynous;
- 27 (e) Bigender;
- 28 **(f) Demigender**;
- 29 (g) Genderfluid;
- 30 **(h) Genderqueer;**
- 31 (i) Neutrois;

- 1 (j) Nonbinary;
- (k) Pangender; 2
- (L) Third sex; 3

14

15

16

17

18

- (m) Two-spirit; or 4
- (n) Otherwise unspecified as exclusively male or female. 5
- SECTION 6. Bill of Rights for LGBTQIA2S+ residents. (1) The 6 Legislative Assembly finds that LGBTQIA2S+ residents of skilled 7 nursing facilities and intermediate care facilities have the right to be 8 treated with respect and dignity and be free from discrimination based 9 on a resident's actual or perceived sexual orientation, gender identity, 10 gender expression, intersex or undesignated status 11 \mathbf{or} human 12 immunodeficiency virus status.
 - (2) Except as provided in subsection (3) of this section, staff of a skilled nursing facility or an intermediate care facility may not take any of the following actions based in whole or in part on a resident's actual or perceived sexual orientation, gender identity, gender expression, intersex or undesignated status or human immunodeficiency virus status:
- (a) Deny admission to a skilled nursing facility or an intermediate 19 care facility, transfer or refuse to transfer a resident within a facility 20 21 or to another facility or discharge or evict a resident from a facility;
- (b) Deny a request by a resident to choose the resident's roommate, 22 when a resident is sharing a room;
- (c) Assign rooms other than in accordance with a transgender or 24 undesignated resident's gender identity, unless at the request of the 25 transgender or undesignated resident; 26
- (d) Prohibit a resident from using, or harass a resident who seeks 27 to use or does use, a restroom that is available to other individuals 28 of the same gender identity as the resident, regardless of whether the 29 resident is making or has made a gender transition, has taken or is 30 taking hormones, has undergone gender affirmation surgery or pre-31

- 1 sents as gender nonconforming;
 - (e) Fail to ask a resident the resident's chosen name and pronouns or fail to use a resident's chosen name or pronouns;
 - (f) Deny a resident the right to wear or be dressed in clothing, accessories or cosmetics, or to engage in grooming practices, that are permitted to any other resident;
 - (g) Restrict a resident's right to associate with other residents or with visitors, including the resident's right to consensual sexual relations;
 - (h) Deny or restrict medical or nonmedical care that is appropriate to a resident's organs and bodily needs, or provide medical or nonmedical care that, to a similarly situated, reasonable person, unduly demeans the resident's dignity or causes avoidable discomfort; or
 - (i) Refuse or willfully fail to provide any service, care or reasonable accommodation to a resident or an applicant for services or care.
 - (3) The requirements of sections 5 to 9 of this 2023 Act do not apply to the extent that compliance with the requirement is incompatible with a health care professional's reasonable clinical judgment.
 - (4) A facility shall post the following notice alongside its current nondiscrimination policy and alongside its written materials providing notice of resident rights pursuant to ORS 441.605, in all places and on all materials where that policy or those written materials are posted:

(Name of facility) does not discriminate and does not permit discrimination, including but not limited to bullying, abuse or harassment, based on an individual's actual or perceived sexual orientation, gender identity, gender expression, intersex status, nonbinary status or human immunodeficiency virus status, or based on an individual's association with another individual on account of that individual's actual or perceived sexual orientation, gender identity, gender expression, intersex status, nonbinary status or human

immunodeficiency virus status. If you believe you have experienced this kind of discrimination, you may file a complaint with the office of the Long Term Care Ombudsman at _____ (provide current contact information).

5 _____

- (5) A facility or any individual subject to the supervision, direction or control of the facility may not retaliate against a resident who exercises, or on whose behalf a legal representative exercises, rights guaranteed by this section or by ORS 441.605, or by rules adopted by the Director of Human Services pursuant to section 10 of this 2023 Act or by the Department of Human Services pursuant to ORS 441.610.
- 12 Retaliation under this subsection includes:
- 13 (a) Increasing charges;

6

7

8

9

10

11

17

- 14 (b) Decreasing services, rights or privileges;
- 15 (c) Threatening to increase charges or decrease services, rights or 16 privileges; or
 - (d) Harassing or abusing, or threatening to harass or abuse, a resident in any manner.
- SECTION 7. Records. (1) A skilled nursing facility and an intermediate care facility shall ensure that resident records, including records generated at the time of admission, include the resident's gender identity and the resident's chosen name and pronouns, as indicated by the resident.
- 24 (2) Unless required by state or federal law, a skilled nursing facility 25 and an intermediate care facility shall not disclose any personally 26 identifiable information regarding:
- 27 (a) A resident's sexual orientation;
- 28 (b) Whether a resident is transgender or undesignated;
- 29 (c) A resident's gender transition status;
- 30 (d) A resident's intersex status; or
- (e) A resident's human immunodeficiency virus status.

- (3) A skilled nursing facility and an intermediate care facility shall take appropriate steps to minimize the likelihood of inadvertent or accidental disclosure of information described in subsection (2) of this section to other residents, visitors or facility staff, except to the minimum extent necessary for facility staff to perform their duties.
- (4) Unless expressly authorized by the resident or the resident's legal representative, skilled nursing facility and intermediate care facility staff who are not directly involved in providing direct care to a resident, including but not limited to a transgender, undesignated or gender nonconforming resident, shall not be present during a physical examination of, or the provision of personal care to, the resident if the resident is partially or fully unclothed. A facility shall use doors, curtains, screens or other effective visual barriers to provide bodily privacy for all residents, including but not limited to transgender, undesignated or gender nonconforming residents, whenever they are partially or fully unclothed.
- (5) Informed consent shall be required in relation to any nontherapeutic examination or observation of, or treatment provided to, a resident.
- (6) A transgender resident shall be provided access to any assessments, therapies and treatments related to gender transition that are recommended by the resident's health care provider, including but not limited to transgender-related medical care, hormone therapy and supportive counseling.
- SECTION 8. Civil penalties. A skilled nursing facility or an intermediate care facility that violates the requirements of sections 5 to 9 of this 2023 Act or rules adopted by the Director of Human Services under section 10 of this 2023 Act, or that employs a staff member who violates sections 5 to 9 of this 2023 Act or rules adopted by the director under section 10 of this 2023 Act, shall be subject to civil penalties or other administrative action as may be provided under rules adopted

- by the Department of Human Services. Sections 5 to 9 of this 2023 Act may not be construed to limit the ability to bring any civil, criminal or administrative action for conduct constituting a violation of any other provision of law.
- SECTION 9. Training for administrators, staff and providers. (1) A skilled nursing facility and an intermediate care facility shall ensure that the administrators and staff of the facility and health care providers associated with the facility receive training, on at least a biennial basis, concerning:
- 10 (a) Caring for LGBTQIA2S+ older adults and older adults living
 11 with human immunodeficiency virus; and

13

14

17

18

19

20

21

22

23

24

25

26

27

28

- (b) Preventing discrimination based on sexual orientation, gender identity, gender expression, intersex status, transgender status, undesignated status or human immunodeficiency virus status.
- 15 (2) At a minimum, the training required by subsection (1) of this section must include:
 - (a) The defined terms commonly associated with sexual orientation, gender identity, gender expression, intersex status, transgender status, undesignated status or human immunodeficiency virus;
 - (b) Best practices for communicating with or about LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus, including the use of an individual's chosen name and pronouns;
 - (c) A description of the health and social challenges historically experienced by LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus, including discrimination when seeking or receiving care at skilled nursing facilities or intermediate care facilities and the demonstrated physical and mental health effects within the LGBTQIA2S+ community associated with such discrimination;
- 30 (d) Strategies to create a safe and affirming environment for 31 LGBTQIA2S+ older adults and older adults living with human

- immunodeficiency virus, including suggested changes to skilled nurs-
- 2 ing facility or intermediate care facility policies and procedures,
- 3 forms, signage, facilitation for communication between residents and
- 4 their families, activities and staff training; and

- 5 (e) An overview of sections 5 to 9 of this 2023 Act.
 - (3) The training required by this section shall be provided by an entity that has demonstrated expertise in identifying the legal, social and medical challenges faced by, and creating safe and affirming environments for, LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus who reside in skilled nursing facilities or intermediate care facilities in this state.
 - (4) A skilled nursing facility or intermediate care facility shall designate two employees, one who represents management at the facility and one who represents direct care staff at the facility, to receive training described in subsections (1) and (2) of this section in an inperson setting. The designated employees shall serve as points of contact for the facility regarding compliance with sections 5 to 9 of this 2023 Act and shall develop a general training plan for the facility. In the event a designated employee ceases to be employed by the facility, the facility shall designate another employee, who is representative of the employee group represented by the former designee and who shall complete the in-person training required by subsections (1) and (2) of this section, to serve as a point of contact for the facility regarding compliance with sections 5 to 9 of this 2023 Act and have joint responsibility for the facility's training plan.
 - (5) Administrators and staff members currently employed by a skilled nursing facility or an intermediate care facility, and health care providers associated with the facility, shall complete the training required by subsections (1) and (2) of this section every two years. Newly hired administrators and staff of a skilled nursing facility or an intermediate care facility, and new health care providers associat-

- ing with the facility, shall complete the training required by subsections (1) and (2) of this section within one year after the date of hire or association, unless the individual provides documentation demonstrating that the individual has completed equivalent training within the past two years, and every two years thereafter.
 - (6) A skilled nursing facility and an intermediate care facility shall retain records documenting the completion of the training required by subsections (1) and (2) of this section by each administrator and staff member at the facility and by health care providers associated with the facility. The records shall be made available, upon request, to the Department of Human Services and the office of the Long Term Care Ombudsman.
 - SECTION 10. Rules. The Director of Human Services shall adopt rules in accordance with ORS chapter 183 as necessary to implement the provisions of sections 5 to 9 of this 2023 Act.

6

7

8

9

10

11

12

13

14

15

(Residential Care Facilities)

18

19

20

23

24

25

26

27

28

- SECTION 11. Sections 12 to 16 of this 2023 Act are added to and made a part of ORS 443.400 to 443.455.
- 21 <u>SECTION 12.</u> <u>Definitions.</u> As used in sections 12 to 16 of this 2023 22 Act:
 - (1) "Gender expression" means an individual's gender-related appearance and behavior, whether or not these are stereotypically associated with the sex the individual was assigned at birth.
 - (2) "Gender identity" means an individual's internal, deeply held knowledge or sense of the individual's gender, regardless of the sex the individual was assigned at birth.
- 29 (3) "Gender nonconforming" means having a gender expression that does not conform to stereotypical expectations of one's gender.
 - (4) "Gender transition" means a process by which an individual

- 1 whose gender identity differs from the sex the person was assigned at
- 2 birth begins to live according to that individual's gender identity. The
- 3 process may include changing the individual's clothing, appearance,
- 4 name or identification documents or undergoing medical treatments.
- 5 **(5) "Harass" includes:**
- 6 (a) To act in a manner that is unwanted, unwelcomed or uninvited,
 7 that demeans, threatens or offends a resident and results in a hostile
 8 environment for a resident.
- 9 (b) To require a resident to show identity documents in order to 10 gain entrance to a restroom or other area of the facility that is 11 available to other individuals of the same gender identity as the resident.
- 13 (6) "Intersex" means having sexual or reproductive anatomy or a 14 chromosomal pattern that is not consistent with typical definitions of 15 male or female.
- 16 (7) "Legal representative" has the meaning given that term in ORS 17 441.600.
- 18 **(8)** "LGBTQIA2S+" means lesbian, gay, bisexual, transgender, 19 questioning, queer, intersex, asexual, Two Spirit and any other sexual 20 orientation, gender identity or gender expression used by an individual 21 who is not cisgender or heterosexual.
- 22 (9) "Queer" means having a gender expression, gender identity or 23 sexual orientation that is not cisgender or heterosexual.
- 24 (10) "Questioning" means exploring or being unsure about one's 25 own sexual orientation, gender identity or gender expression.
- 26 (11) "Resident" means a resident or a patient of a residential care 27 facility.
- 28 (12) "Sexual orientation" means romantic or sexual attraction to 29 other people.
- 30 (13) "Staff" means all individuals who are employed by or who 31 contract directly with a residential care facility.

- 1 (14) "Transgender" means having a gender identity or gender ex-2 pression that differs from the gender identity or gender expression 3 stereotypically associated with the sex one was assigned at birth.
- 4 (15) "Undesignated" means having a gender identity that is:
- 5 (a) Intersex;
- 6 **(b) Agender;**
- 7 (c) Amalgagender;
- 8 (d) Androgynous;
- 9 **(e) Bigender;**
- 10 **(f) Demigender**;
- 11 (g) Genderfluid;
- 12 **(h) Genderqueer;**
- 13 (i) Neutrois;
- 14 (j) Nonbinary;
- 15 (k) Pangender;
- 16 (L) Third sex;
- 17 (m) Two-spirit; or
- (n) Otherwise unspecified as exclusively male or female.
- 19 SECTION 13. Bill of Rights for LGBTQIA2S+ residents. (1) The
- 20 Legislative Assembly finds that LGBTQIA2S+ residents of residential
- 21 care facilities have the right to be treated with respect and dignity and
- 22 be free from discrimination based on a resident's actual or perceived
- 23 sexual orientation, gender identity, gender expression, intersex or un-
- 24 designated status or human immunodeficiency virus status.
- 25 (2) Except as provided in subsection (3) of this section, staff of a
- 26 residential care facility may not take any of the following actions
- 27 based in whole or in part on a resident's actual or perceived sexual
- 28 orientation, gender identity, gender expression, intersex or undesig-
- 29 nated status or human immunodeficiency virus status:
- 30 (a) Deny admission to a residential care facility, transfer or refuse
- 31 to transfer a resident within a facility or to another facility or dis-

1 charge or evict a resident from a facility;

2

3

4

5

6

8

9

10

11

12

13

14

16

17

21

22

23

24

25

26

27

28

29

30

- (b) Deny a request by a resident to choose the resident's roommate, when a resident is sharing a room;
- (c) Assign rooms other than in accordance with a transgender or undesignated resident's gender identity, unless at the request of the transgender or undesignated resident;
- 7 (d) Prohibit a resident from using, or harass a resident who seeks to use or does use, a restroom that is available to other individuals of the same gender identity as the resident, regardless of whether the resident is making or has made a gender transition, has taken or is taking hormones, has undergone gender affirmation surgery or presents as gender nonconforming;
 - (e) Fail to ask a resident the resident's chosen name and pronouns or fail to use a resident's chosen name or pronouns;
- (f) Deny a resident the right to wear or be dressed in clothing, ac-15 cessories or cosmetics, or to engage in grooming practices, that are permitted to any other resident;
- (g) Restrict a resident's right to associate with other residents or 18 with visitors, including the resident's right to consensual sexual re-19 lations: 20
 - (h) Deny or restrict medical or nonmedical care that is appropriate to a resident's organs and bodily needs, or provide medical or nonmedical care that, to a similarly situated, reasonable person, unduly demeans the resident's dignity or causes avoidable discomfort; or
 - (i) Refuse or willfully fail to provide any service, care or reasonable accommodation to a resident or an applicant for services or care.
 - (3) The requirements of sections 12 to 16 of this 2023 Act do not apply to the extent that compliance with the requirement is incompatible with a health care professional's reasonable clinical judgment.
 - (4) A facility shall post the following notice alongside its current nondiscrimination policy and alongside its written materials providing

notice of resident rights pursuant to ORS 441.605, in all places and on all materials where that policy or those written materials are posted:

(Name of facility) does not discriminate and does not permit discrimination, including but not limited to bullying, abuse or harassment, based on an individual's actual or perceived sexual orientation, gender identity, gender expression, intersex status, nonbinary status or human immunodeficiency virus status, or based on an individual's association with another individual on account of that individual's actual or perceived sexual orientation, gender identity, gender expression, intersex status, nonbinary status or human immunodeficiency virus status. If you believe you have experienced this kind of discrimination, you may file a complaint with the office of the Long Term Care Ombudsman at _____ (provide current contact information).

(5) A facility or any individual subject to the supervision, direction or control of the facility may not retaliate against a resident who exercises, or on whose behalf a legal representative exercises, rights guaranteed by this section or by ORS 441.605, or by rules adopted by the Director of Human Services pursuant to section 17 of this 2023 Act or by the Department of Human Services pursuant to ORS 441.610. Retaliation under this subsection includes:

- 24 (a) Increasing charges;
- **(b) Decreasing services, rights or privileges;**
- 26 (c) Threatening to increase charges or decrease services, rights or 27 privileges; or
- 28 (d) Harassing or abusing, or threatening to harass or abuse, a res-29 ident in any manner.
- 30 <u>SECTION 14.</u> <u>Records.</u> (1) A residential care facility shall ensure 31 that resident records, including records generated at the time of ad-

- mission, include the resident's gender identity and the resident's chosen name and pronouns, as indicated by the resident.
- (2) Unless required by state or federal law, a residential care facility
 shall not disclose any personally identifiable information regarding:
 - (a) A resident's sexual orientation;

- 6 (b) Whether a resident is transgender or undesignated;
- 7 (c) A resident's gender transition status;
- 8 (d) A resident's intersex status; or
- 9 (e) A resident's human immunodeficiency virus status.
- 10 (3) A residential care facility shall take appropriate steps to mini-11 mize the likelihood of inadvertent or accidental disclosure of infor-12 mation described in subsection (2) of this section to other residents, 13 visitors or facility staff, except to the minimum extent necessary for 14 facility staff to perform their duties.
- (4) Unless expressly authorized by the resident or the resident's le-15 gal representative, residential care facility staff who are not directly 16 involved in providing direct care to a resident, including but not lim-17 ited to a transgender, undesignated or gender nonconforming resident, 18 shall not be present during a physical examination of, or the provision 19 of personal care to, the resident if the resident is partially or fully 20 21 unclothed. A facility shall use doors, curtains, screens or other effective visual barriers to provide bodily privacy for all residents, includ-22 ing but not limited to transgender, undesignated or gender 23 nonconforming residents, whenever they are partially or fully un-24 clothed. 25
- 26 (5) Informed consent shall be required in relation to any 27 nontherapeutic examination or observation of, or treatment provided 28 to, a resident.
- 29 (6) A transgender resident shall be provided access to any assess-30 ments, therapies and treatments related to gender transition that are 31 recommended by the resident's health care provider, including but not

5

6

7

8

9

10

11

12

22

23

27

28

29

limited to transgender-related medical care, hormone therapy and 1 supportive counseling. 2

SECTION 15. Civil penalties. A residential care facility that violates 3 the requirements of sections 12 to 16 of this 2023 Act or rules adopted by the Director of Human Services under section 17 of this 2023 Act, or that employs a staff member who violates sections 12 to 16 of this 2023 Act or rules adopted by the director under section 17 of this 2023 Act, shall be subject to civil penalties or other administrative action as may be provided under rules adopted by the Department of Human Services. Sections 12 to 16 of this 2023 Act may not be construed to limit the ability to bring any civil, criminal or administrative action for conduct constituting a violation of any other provision of law.

- SECTION 16. Training for administrators, staff and providers. (1) 13 A residential care facility shall ensure that the administrators and 14 staff of the facility and health care providers associated with the fa-15 cility receive training, on at least a biennial basis, concerning: 16
- (a) Caring for LGBTQIA2S+ older adults and older adults living 17 with human immunodeficiency virus; and 18
- (b) Preventing discrimination based on sexual orientation, gender 19 identity, gender expression, intersex status, transgender status, un-20 21 designated status or human immunodeficiency virus status.
 - (2) At a minimum, the training required by subsection (1) of this section must include:
- (a) The defined terms commonly associated with sexual orientation, 24 gender identity, gender expression, intersex status, transgender status, 25 undesignated status or human immunodeficiency virus; 26
 - (b) Best practices for communicating with or about LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus, including the use of an individual's chosen name and pronouns;
- (c) A description of the health and social challenges historically 30 experienced by LGBTQIA2S+ older adults and older adults living with 31

- human immunodeficiency virus, including discrimination when seeking or receiving care at residential care facilities and the demonstrated physical and mental health effects within the LGBTQIA2S+ community associated with such discrimination;
 - (d) Strategies to create a safe and affirming environment for LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus, including suggested changes to residential care facility policies and procedures, forms, signage, facilitation for communication between residents and their families, activities and staff training; and
 - (e) An overview of sections 12 to 16 of this 2023 Act.

- (3) The training required by this section shall be provided by an entity that has demonstrated expertise in identifying the legal, social and medical challenges faced by, and creating safe and affirming environments for, LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus who reside in residential care facilities in this state.
- (4) A residential care facility shall designate two employees, one who represents management at the facility and one who represents direct care staff at the facility, to receive training described in subsections (1) and (2) of this section in an in-person setting. The designated employees shall serve as points of contact for the facility regarding compliance with sections 12 to 16 of this 2023 Act and shall develop a general training plan for the facility. In the event a designated employee ceases to be employed by the facility, the facility shall designate another employee, who is representative of the employee group represented by the former designee and who shall complete the in-person training required by subsections (1) and (2) of this section, to serve as a point of contact for the facility regarding compliance with sections 12 to 16 of this 2023 Act and have joint responsibility for the facility's training plan.

- 1 (5) Administrators and staff members currently employed by a residential care facility, and health care providers associated with the 2 facility, shall complete the training required by subsections (1) and (2) 3 of this section every two years. Newly hired administrators and staff of a residential care facility, and new health care providers associating 5 with the facility, shall complete the training required by subsections 6 (1) and (2) of this section within one year after the date of hire or as-7 sociation, unless the individual provides documentation demonstrating 8 that the individual has completed equivalent training within the past 9 two years, and every two years thereafter. 10
 - (6) A residential care facility shall retain records documenting the completion of the training required by subsections (1) and (2) of this section by each administrator and staff member at the facility and by health care providers associated with the facility. The records shall be made available, upon request, to the Department of Human Services and the office of the Long Term Care Ombudsman.
 - SECTION 17. Rules. The Director of Human Services shall adopt rules in accordance with ORS chapter 183 as necessary to implement the provisions of sections 12 to 16 of this 2023 Act.

21

11

12

13

14

15

16

17

18

19

(Adult Foster Homes)

22

23

24

27

28

29

30

- SECTION 18. Sections 19 to 23 of this 2023 Act are added to and made a part of ORS 443.705 to 443.825.
- 25 <u>SECTION 19.</u> <u>Definitions.</u> As used in sections 19 to 23 of this 2023 26 Act:
 - (1) "Gender expression" means an individual's gender-related appearance and behavior, whether or not these are stereotypically associated with the sex the individual was assigned at birth.
 - (2) "Gender identity" means an individual's internal, deeply held knowledge or sense of the individual's gender, regardless of the sex the

- 1 individual was assigned at birth.
 - (3) "Gender nonconforming" means having a gender expression that does not conform to stereotypical expectations of one's gender.
- (4) "Gender transition" means a process by which an individual 4 whose gender identity differs from the sex the person was assigned at 5 birth begins to live according to that individual's gender identity. The 6 process may include changing the individual's clothing, appearance, 7 name or identification documents or undergoing medical treatments. 8
- (5) "Harass" includes: 9

3

14

- (a) To act in a manner that is unwanted, unwelcomed or uninvited, 10 that demeans, threatens or offends a resident and results in a hostile 11 12 environment for a resident.
- (b) To require a resident to show identity documents in order to 13 gain entrance to a restroom or other area of the facility that is available to other individuals of the same gender identity as the resident. 16
- (6) "Intersex" means having sexual or reproductive anatomy or a 17 chromosomal pattern that is not consistent with typical definitions of 18 male or female. 19
- (7) "Legal representative" has the meaning given that term in ORS 20 441.600. 21
- (8) "LGBTQIA2S+" means lesbian, gay, bisexual, transgender, 22 questioning, queer, intersex, asexual, Two Spirit and any other sexual 23 orientation, gender identity or gender expression used by an individual 24 who is not cisgender or heterosexual. 25
- (9) "Queer" means having a gender expression, gender identity or 26 sexual orientation that is not cisgender or heterosexual. 27
- (10) "Questioning" means exploring or being unsure about one's 28 own sexual orientation, gender identity or gender expression. 29
- (11) "Resident" means a resident or a patient of an adult foster 30 home. 31

- 1 (12) "Sexual orientation" means romantic or sexual attraction to 2 other people.
- 3 (13) "Staff" means all individuals who are employed by or who 4 contract directly with an adult foster home.
- 5 (14) "Transgender" means having a gender identity or gender ex-6 pression that differs from the gender identity or gender expression 7 stereotypically associated with the sex one was assigned at birth.
- 8 (15) "Undesignated" means having a gender identity that is:
- 9 (a) Intersex;
- 10 **(b) Agender;**
- 11 (c) Amalgagender;
- 12 (d) Androgynous;
- 13 **(e) Bigender;**
- 14 **(f) Demigender;**
- 15 **(g) Genderfluid;**
- 16 **(h) Genderqueer;**
- 17 (i) Neutrois;
- 18 (j) Nonbinary;
- 19 (k) Pangender;
- 20 **(L) Third sex**;
- 21 (m) Two-spirit; or
- 22 (n) Otherwise unspecified as exclusively male or female.
- 23 SECTION 20. Bill of Rights for LGBTQIA2S+ residents. (1) The
- 24 Legislative Assembly finds that LGBTQIA2S+ residents of adult foster
- 25 homes have the right to be treated with respect and dignity and be free
- 26 from discrimination based on a resident's actual or perceived sexual
- 27 orientation, gender identity, gender expression, intersex or undesig-
- 28 nated status or human immunodeficiency virus status.
- 29 (2) Except as provided in subsection (3) of this section, staff of an 30 adult foster home may not take any of the following actions based in
- 31 whole or in part on a resident's actual or perceived sexual orientation,

- gender identity, gender expression, intersex or undesignated status or human immunodeficiency virus status:
- (a) Deny admission to an adult foster home, transfer or refuse to transfer a resident within a facility or to another facility or discharge or evict a resident from a facility;
 - (b) Deny a request by a resident to choose the resident's roommate, when a resident is sharing a room;

7

11

12

13

14

15

16

- 8 (c) Assign rooms other than in accordance with a transgender or 9 undesignated resident's gender identity, unless at the request of the 10 transgender or undesignated resident;
 - (d) Prohibit a resident from using, or harass a resident who seeks to use or does use, a restroom that is available to other individuals of the same gender identity as the resident, regardless of whether the resident is making or has made a gender transition, has taken or is taking hormones, has undergone gender affirmation surgery or presents as gender nonconforming;
- 17 (e) Fail to ask a resident the resident's chosen name and pronouns 18 or fail to use a resident's chosen name or pronouns;
- 19 (f) Deny a resident the right to wear or be dressed in clothing, ac-20 cessories or cosmetics, or to engage in grooming practices, that are 21 permitted to any other resident;
- 22 (g) Restrict a resident's right to associate with other residents or 23 with visitors, including the resident's right to consensual sexual re-24 lations;
- (h) Deny or restrict medical or nonmedical care that is appropriate to a resident's organs and bodily needs, or provide medical or nonmedical care that, to a similarly situated, reasonable person, unduly demeans the resident's dignity or causes avoidable discomfort; or
- 29 (i) Refuse or willfully fail to provide any service, care or reasonable 30 accommodation to a resident or an applicant for services or care.
 - (3) The requirements of sections 19 to 23 of this 2023 Act do not

apply to the extent that compliance with the requirement is incompatible with a health care professional's reasonable clinical judgment.

(4) A facility shall post the following notice alongside its current nondiscrimination policy and alongside its written materials providing notice of resident rights pursuant to ORS 441.605, in all places and on all materials where that policy or those written materials are posted:

7 _____

(Name of facility) does not discriminate and does not permit discrimination, including but not limited to bullying, abuse or harassment, based on an individual's actual or perceived sexual orientation, gender identity, gender expression, intersex status, nonbinary status or human immunodeficiency virus status, or based on an individual's association with another individual on account of that individual's actual or perceived sexual orientation, gender identity, gender expression, intersex status, nonbinary status or human immunodeficiency virus status. If you believe you have experienced this kind of discrimination, you may file a complaint with the office of the Long Term Care Ombudsman at _____ (provide current contact information).

20 _____

(5) A facility or any individual subject to the supervision, direction or control of the facility may not retaliate against a resident who exercises, or on whose behalf a legal representative exercises, rights guaranteed by this section or by ORS 441.605, or by rules adopted by the Director of Human Services pursuant to section 24 of this 2023 Act or by the Department of Human Services pursuant to ORS 441.610. Retaliation under this subsection includes:

(a) Increasing charges;

- 29 (b) Decreasing services, rights or privileges;
- 30 (c) Threatening to increase charges or decrease services, rights or 31 privileges; or

- 1 (d) Harassing or abusing, or threatening to harass or abuse, a res-2 ident in any manner.
- SECTION 21. Records. (1) An adult foster home shall ensure that resident records, including records generated at the time of admission, include the resident's gender identity and the resident's chosen name and pronouns, as indicated by the resident.
 - (2) Unless required by state or federal law, an adult foster home shall not disclose any personally identifiable information regarding:
- 9 (a) A resident's sexual orientation;

- 10 (b) Whether a resident is transgender or undesignated;
- 11 (c) A resident's gender transition status;
- 12 (d) A resident's intersex status; or
- 13 (e) A resident's human immunodeficiency virus status.
- 14 (3) An adult foster home shall take appropriate steps to minimize
 15 the likelihood of inadvertent or accidental disclosure of information
 16 described in subsection (2) of this section to other residents, visitors
 17 or facility staff, except to the minimum extent necessary for facility
 18 staff to perform their duties.
- (4) Unless expressly authorized by the resident or the resident's le-19 gal representative, adult foster home staff who are not directly in-20 volved in providing direct care to a resident, including but not limited 21 to a transgender, undesignated or gender nonconforming resident, 22 shall not be present during a physical examination of, or the provision 23 of personal care to, the resident if the resident is partially or fully 24 unclothed. A facility shall use doors, curtains, screens or other effec-25 tive visual barriers to provide bodily privacy for all residents, includ-26 ing but not limited to transgender, undesignated or gender 27 nonconforming residents, whenever they are partially or fully un-28 clothed. 29
- 30 **(5) Informed consent shall be required in relation to any** 31 **nontherapeutic examination or observation of, or treatment provided**

1 to, a resident.

- 2 (6) A transgender resident shall be provided access to any assess-3 ments, therapies and treatments related to gender transition that are 4 recommended by the resident's health care provider, including but not 5 limited to transgender-related medical care, hormone therapy and 6 supportive counseling.
- 7 SECTION 22. Civil penalties. An adult foster home that violates the requirements of sections 19 to 23 of this 2023 Act or rules adopted by 8 the Director of Human Services under section 24 of this 2023 Act, or 9 that employs a staff member who violates sections 19 to 23 of this 2023 10 Act or rules adopted by the director under section 24 of this 2023 Act, 11 12 shall be subject to civil penalties or other administrative action as may be provided under rules adopted by the Department of Human 13 Services. Sections 19 to 23 of this 2023 Act may not be construed to 14 limit the ability to bring any civil, criminal or administrative action 15 for conduct constituting a violation of any other provision of law. 16
- SECTION 23. Training for administrators, staff and providers. (1)
 An adult foster home shall ensure that the administrators and staff
 of the facility and health care providers associated with the facility
 receive training, on at least a biennial basis, concerning:
- 21 (a) Caring for LGBTQIA2S+ older adults and older adults living 22 with human immunodeficiency virus; and
- 23 (b) Preventing discrimination based on sexual orientation, gender 24 identity, gender expression, intersex status, transgender status, un-25 designated status or human immunodeficiency virus status.
- 26 (2) At a minimum, the training required by subsection (1) of this section must include:
- 28 (a) The defined terms commonly associated with sexual orientation, 29 gender identity, gender expression, intersex status, transgender status, 30 undesignated status or human immunodeficiency virus;
 - (b) Best practices for communicating with or about LGBTQIA2S+

- older adults and older adults living with human immunodeficiency virus, including the use of an individual's chosen name and pronouns;
 - (c) A description of the health and social challenges historically experienced by LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus, including discrimination when seeking or receiving care at adult foster homes and the demonstrated physical and mental health effects within the LGBTQIA2S+ community associated with such discrimination;
 - (d) Strategies to create a safe and affirming environment for LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus, including suggested changes to adult foster home policies and procedures, forms, signage, facilitation for communication between residents and their families, activities and staff training; and
 - (e) An overview of sections 19 to 23 of this 2023 Act.
 - (3) The training required by this section shall be provided by an entity that has demonstrated expertise in identifying the legal, social and medical challenges faced by, and creating safe and affirming environments for, LGBTQIA2S+ older adults and older adults living with human immunodeficiency virus who reside in adult foster homes in this state.
 - (4) An adult foster home shall designate two employees, one who represents management at the facility and one who represents direct care staff at the facility, to receive training described in subsections (1) and (2) of this section in an in-person setting. The designated employees shall serve as points of contact for the facility regarding compliance with sections 19 to 23 of this 2023 Act and shall develop a general training plan for the facility. In the event a designated employee ceases to be employed by the facility, the facility shall designate another employee, who is representative of the employee group represented by the former designee and who shall complete the in-person

- training required by subsections (1) and (2) of this section, to serve as a point of contact for the facility regarding compliance with sections 19 to 23 of this 2023 Act and have joint responsibility for the facility's training plan.
- (5) Administrators and staff members currently employed by an adult foster home, and health care providers associated with the facility, shall complete the training required by subsections (1) and (2) of this section every two years. Newly hired administrators and staff of an adult foster home, and new health care providers associating with the facility, shall complete the training required by subsections (1) and (2) of this section within one year after the date of hire or association, unless the individual provides documentation demonstrating that the individual has completed equivalent training within the past two years, and every two years thereafter.
- (6) An adult foster home shall retain records documenting the completion of the training required by subsections (1) and (2) of this section by each administrator and staff member at the facility and by health care providers associated with the facility. The records shall be made available, upon request, to the Department of Human Services and the office of the Long Term Care Ombudsman.

SECTION 24. Rules. The Director of Human Services shall adopt rules in accordance with ORS chapter 183 as necessary to implement the provisions of sections 19 to 23 of this 2023 Act.

APPLICABILITY

SECTION 25. The training described in sections 9, 16 and 23 of this 2023 Act must be first completed no later than six months after the effective date of this 2023 Act.

CAPTIONS

LC 338 10/10/22

1	SECTION 26. The unit and section captions used in this 2023 Act
2	are provided only for the convenience of the reader and do not become
3	part of the statutory law of this state or express any legislative intent
4	in the enactment of this 2023 Act.
5	