60% of Oregon's Medicaid LTSS CASELOAD is served within a Medicaid are agency – Multnomah, Marion, Polk, Clatsop, Yamhill, Tillamook, Linn, Benton, Lincoln and Lane counties

Medicaid Area Agencies:

- In Oregon, Medicaid Area Agencies have the responsibility for Medicaid LTSS. These agencies serve approximately 60% of the entire Medicaid LTSS caseload in the state. This includes Medicaid eligibility, adult protective services, case management, Oregon Health Plan eligibility and SNAP eligibility.
- For the biennium 2023-25, more than 57,000 consumers received Medicaid long term services and supports

During the 25-27 biennium, Oregon anticipates serving:

- More than 36,000 older adults and people with physical disabilities per month who qualify for Medicaid-funded long-term services and supports.
- More than 150,000 older individuals who receive Older Americans Act services.
- About 36,300 older adults and people with disabilities on any given day who rely on licensed long-term care settings for their care.
- About 2,000 unique individuals ages 60 and older who seek help through Oregon Project Independence.
- More than 1,200 people who receive long-term care options counseling, information and assistance from the Aging and Disability Resource Connection.
- Individuals who will make more than 50,000 calls seeking to report abuse or neglect or request information and referral services from Adult Protective Services.

Adult Protective Services

- In 25-27 biennium, it is projected individuals will make more than 50,000 calls seeking to report abuse or neglect or request information and referral services from Adult Protective Services.
- In 2023, local Adult Protective Services (APS) offices received a total of 52,538 calls. These numbers are slightly up from 2022, when local offices received 49,982 calls. Of the cases investigated, 22 percent were in community-based long-term care settings such as adult foster homes, assisted living facilities, residential care facilities and memory care settings.
- In 2023, APS completed 11,809 abuse investigations in community settings, as well as

7,170 investigations in licensed long-term care settings, though some investigations may have started in 2022. Financial exploitation and neglect remain the most common forms of abuse for older adults and people with disabilities. In the 2023 calendar year, 30 percent of abuse allegations in the community were for financial exploitation.

324,000 sought and/or received medical, financial, food and Medicare premium assistance through Medicaid area agency and state APD offices via financial eligibility determination in the most recent biennium.

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